

Selby & Ainsty ACC - Update on Enforcement Matters

Below find information sent to all Councillors on 10th July by Allan McVeigh. Any further questions can be discussed and passed on along with any further recommendations from the Area Committee.

Sent: Tuesday, July 9, 2024 10:41 AM

To: Cllr - Selby & Ainsty ACC <CllrSelbyArea@northyorks.gov.uk>

Subject: Re: Selby & Ainsty ACC - Update on Enforcement Matters

Dear ACC Members,

Subject: FW: Selby & Ainsty ACC - update on Enforcement Matters

Please see the response from officers to the questions raised by the ACC at a previous meeting when enforcement matters were considered.

Question

- a) The number of staff now in post undertaking enforcement in old Selby District area. Concerns had been raised about enforcement in the villages so some idea of hours per week would be useful?

Answer

- a) The number of staff active in the Selby area is 1 PT (30 hrs). That person is dedicated to Selby and when on holiday or sick is covered by utilising other officers from and will be providing into the Harrogate and Craven areas. There has been trouble recruiting to this post in the past.

Question

- b) Two new members of staff had been employed and were undergoing training – are they now up and undertaking their substantive role?

Answer

- b) As mentioned above the problem has been with recruitment and the two people that we employed to bring the strength up to the full complement have left. The first one attended for 1 day and decided that the role was not for him. The other failed the DBS checks and as a result we had to release from the duties.

Question

- c) A harmonisation review was underway around the whole parking enforcement issue because there were definite anomalies about how the service was distributed. Can we now confirm that Selby has its full complement?

Answer

- c) To my knowledge there have been no anomalies about how enforcement was distributed since my arrival in Harrogate. I do recall being briefed that SDC had continually negotiated for more staff with HBC and more attendance in Selby, but the issue was always for more staff required more budget, so I am told. I happen to agree that more is required to fully deliver CPE in the Selby Region and Parking Services has just completed its restructure and will be providing the following dedicated staff to the Selby area.

- Operational Supervisor FTE Will start in the week commencing 22nd July 2024 (already trained and currently working as a CEO in Harrogate).
- Part Time CEO 30 hours per week already in post.
- 2 x FTE CEOs after recruitment which starts in the week commencing 15th July 2024
- 1x Car Park Inspector FTE already employed and starts work on 22nd July (This post is dedicated to looking after car parks and machines)

Question

- d) How and who to contact to report any new “hotspot” identified (e.g. there have been major issues outside Selby Abbey School, New Lane, Selby). Because of the location of the school it has no zig-zag lines, no school sign, no pavement barriers and has just been told that its Lollipop lady will not be replaced as she recently retired. This exacerbates the already difficult situation because of the road issues

Answer

- d) Parking Services operations is divided over two base hubs, one is located in Harrogate and largely looks after the former districts of Harrogate, Craven and Selby. Each of those former districts has dedicated enforcement teams based at Harrogate, Skipton and Selby. The second is in Scarborough, which covers the former districts of Scarborough, Richmondshire, Ryedale and Hambleton. Parking also has a split back office with one half located at Scarborough Town Hall and the other at Victoria multi storey car park in Harrogate each back-office hub specialises in processing PCN’s and Permits in those former district areas for continuity.

Parking services has two generic mailboxes for your enquiries:

Parkingenforcement.har@northyorks.gov.uk If you want to report hotspots or any other requests then they should be sent here, this box is viewed by operational supervisors who direct the enforcement teams on a daily basis.

Parking.Services.Har@northyorks.gov.uk This box is used for permit and PCN enquiries, this box is viewed by the back office staff every day.

In relation to Selby Abbey CE CP School, the site was assessed following the retirement of the outgoing School Crossing Patrol and it no longer meets the criteria for providing a replacement SCP. Nevertheless, SCHOOL KEEP CLEAR road markings are going to be introduced outside the School and a 20mph speed limit is under active consideration.

Question

- e) Any details of how many tickets have been issued etc.

Answer

- e) There has been a total of 1201 PCN’s issued this year in the Selby area.